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About us:

Mercy Medical Centre is a leading private medical centre situated at the heart of Nairobi City in Kenya, providing specialized medical healthcare (including medical checkups, specialist doctor consultations, and health screening), health information, and doctor services.

We have a dedicated team of doctors specialized in Obstetrics and Gynecology (OB/GYN), healthcare support staff, and administration professionals who take pride in offering the highest standards of patient-centered healthcare.

Complementary Therapists include Medical Sociologists, Doulas, Childbirth Preparation Specialists, Breastfeeding Counseling and Lactation Support Specialists, and Bereavement Support. We also have an in-house laboratory and pharmacy.



Mercy Medical Centre
happy to be of service

MERCY MEDICAL CENTRE

PROFILE

CONTACT US

Cardinal Otunga Plaza Annex,

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Why choose us?

- Mercy Medical Centre is a one of kind Medical Centre in Nairobi City dedicated to holistic reproductive health.
- Our Outpatient Clinic offers complete Obstetrical and Gynaecological services, from fertility appreciation, fertility education and medical management, pregnancy, childbirth, and menopause.
- The clinic is served by board-certified Obstetricians and Gynaecologists who perform a number of delicate surgeries and procedures which include laparoscopic surgery.
- Our OB/GYNs also treat or manage an array of conditions, including infertility, menopause, hormonal disorders, and reproductive-related cancers. We also provide Lamaze classes.
- We provide outstanding customer service and conduct constant customer follow-ups to gather their feedback on our services and evaluate customer satisfaction.

Our Vision

Healthy Families Creating Healthy Communities

Our Mission

To offer comprehensive reproductive, maternal, and child health services guided by Christian ethics of respect for the dignity of human life, responsible application of free will, promotion of the family unit, and environmental stewardship.

Our motto

Happy to be of service.

Our Commitment

- We are committed to providing the highest quality services in health management and consultancy services in order to give our patients the best in medical care.
- Our clients are our topmost priority and therefore we aim to provide services that exceed their expectations.
- Through integrity, professionalism, compassion, and passion for what we do, we provide top-notch services to our clientele.



Our Services

More specifically, at Mercy Medical Centre, we offer the following services:

Obstetrical Care

At Mercy Medical Centre, we believe that maternity is a special service to provide you with excellent support from start to finish with the aim of ensuring a positive birth experience. Our wide range of maternity care services include:

- Pre-pregnancy counsel
- Childbirth preparation classes
- Couples support
- Pregnancy testing
- Prenatal Care
- Dietary counselling
- High-risk screening, routine and high-risk prenatal care
- Counselling
- Obstetric scans
- Postpartum follow-up care

Family Planning

- Annual physical exams
- Fertility awareness

Infertility

Infertility refers to an inability to conceive after having regular unprotected sex. Infertility or reproductive problems are often treatable with infertility and high tech procedures. Male infertility is common just as is female infertility. We assist couples with infertility challenges through:

- Fertility awareness
- Male factor evaluation
- Female factor evaluation
- Medical treatment
- Surgical treatment
- Facilitation of child adoption

Childbirth preparation Classes

- Pregnancy health and wellness
- Childbirth classes /Lamaze
- Doula (labour and delivery support)
- Breastfeeding counselling
- Baby care – cord care, bathing, weaning
- Safety and first aid classes
- Postpartum support

Gynaecological Services

- Infertility
- Uterine fibroids
- Candida
- Screening and treatment for sexually transmitted diseases
- Treatment for abnormal pap smears
- Evaluation for and scheduling of major and minor gynaecologic surgeries
- Menstrual disorder
- Menopause

Woman wellness clinic

- We run a wellness clinic every Wednesday
- Annual physical examination
- Breast examination
- Pap smear
- BMI
- Cholesterol serum levels
- Hormonal profile
- Pelvic scan
- Pre-menopausal counselling

Our Support Services

Ultrasound services



- Ultrasound scan in females is the most commonly used method used to examine the breast, abdominal organs, and pelvic organs. It is also useful in assessing foetal well-being during pregnancy.
- We have the latest ultrasound technology and highly trained personnel who offer excellent service.

Laboratory services

- We are in partnership with Pathcare Laboratories, one of the leading internationally accredited pathology laboratories operating in Africa.
- We, therefore, provide highly specialized in-house diagnostic and monitoring laboratory and pathology services.



Pharmacy

We have an in-house pharmacy allowing our clients easy access to a wide range of drugs.



Our Strategy

Operational Excellence

- Focusing on excellence.
- Enhancing operational efficiency.
- Containing costs without compromising quality.
- Developing affordable healthcare services.

Best and Safest Patient Care

- Ensuring patients receive the best and safest care.
- Removing the variability of service offerings and increasingly defining clinical pathways under a clinical governance program.
- Defining clinical protocols.

Organisational Growth

- Identifying opportunities for growth within our existing operations.
- Engaging with corporate bodies for further partnership initiatives.
- Becoming a provider of choice in Kenya.
- Expanding our network of hospitals facilities.

Physician Partnerships

- Attracting and retaining the best physicians.
- Developing physician networks and assisting physicians in their professional development.
- Creating and maintaining facilities and equipment to ensure best clinical outcomes.

Talent and Culture

- Attracting and retaining skills through talent development, defined career pathways, and clear promotion and tenure policies.
- Recognising and rewarding performance to inspires our workforce.
- committed to creating a culture of innovation, collaboration and impact.

Our Partners

